



POINT BAY FUEL HEATING AND COOLING

71 Irons Street, Toms River, N.J. 08753

Phone: 800-349-3835

www.pointbayfuel.com • info@pointbayfuel.com

OIL HOT WATER HEATER PLAN

The **Hot Water Heater** Service Agreement covers many things that typically go wrong with your system and includes an annual tune-up to increase your system's longevity and efficiency. It will be performed in conjunction with your heating system tune-up.

Point Bay Fuel will repair or replace during the life of this plan any of the following parts up to \$200.00 per part. These parts may become defective due to normal use or wear and tear.

- Aquastat
- Blast Tube
- Burner Motor
- Cad Cell Eye
- Cad Cell Relay
- Delayed Oil Valve
- Drive Couplings
- Electrodes & Porcelain
- End Cone
- Fuel Filter Element
- Fuel Pump
- High Limit Control
- Hot Water Control
- Ignition Wires
- Nozzle Adaptor
- Nozzle Assembly
- On & Off Switch
- Pump Screen
- Relief Valve
- Stack Control
- Nozzle

NORMAL SERVICE HOURS

Winter Hours

September 15th thru May 1st

7:00 A.M. – 7:00 P.M. / Monday thru Friday

Summer Hours

May 2nd thru September 14th

8:00 A.M. – 4:30 P.M. / Monday thru Friday

For the general conditions of the
Hot Water Heater Service Plan see reverse side



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General Conditions

1. We reserve the right to inspect and approve the equipment covered before accepting the Service Plan. Initial repairs required to put the burner in an acceptable condition are not covered. All Plans will automatically be renewed from year to year unless terminated by either party giving 30 days written notice. Service under any Plan will be suspended if customer's oil or service charges are not paid when due.
2. If buyer permits any persons other than our employees to render service to the equipment except as instructed by us, the Plan is void.
3. Plans include only the repair and replacement of parts specifically listed herein that become defective due to ordinary wear. They do not cover any service or repairs to the entire boiler or burner, heat exchangers, jackets, water heaters, or any part not specified in the Plan.
4. We are not responsible for replacement parts that are obsolete or not obtainable.
5. The company reserves the right to terminate the agreement if the purchaser obtains fuel oil from another source or fails to maintain an acceptable credit rating.
6. We shall not be liable for any loss, damage or injury arising from the services performed or parts supplied under this Plan unless the loss, damage or injury is caused directly and solely by our own negligence.
7. We shall not be liable for any loss, damage or injury which results directly or indirectly from the condition of customer's chimney, oil tank or equipment not covered by this agreement or unoccupied homes.
8. This Plan covers only labor and/or parts required directly on the oil burner, controls and specified other parts, which are a part of the heating system. Service, labor and parts required as the result of abnormal conditions, such as war, fire, floods, hurricanes, strikes or other Acts of God; or failure of purchaser to properly maintain the heating and domestic water heating systems; power interruptions; blown fuses or circuit breakers; water damage, thermostat not calling for heat or failure of purchaser to maintain sufficient oil level in the tank when on a "Will Call" delivery basis will be billed at prevailing prices.
9. We do not guarantee the availability of any repair or replacement parts.
10. Prices quoted refer only to burners up to two (2) gallons per hour.
11. This Plan contains the entire Agreement of the parties hereto and there are no promises, terms, conditions or obligations other than printed herein.
12. There will be no refunds on any unused portion of the Plan, although it may be transferred to a new occupant subject to our approval.
13. **Emergency service is defined as no hot water during the heating season, serious oil leaks or other dangerous situations. All other calls are handled during normal winter business hours-Monday through Friday, 7 a.m. to 7 p.m., September 15 until May 1. Summer hours are Monday through Friday, 8 a.m. to 4:30 p.m., May 2 to September 14.**
14. **Hot Water Plan only available with the purchase of heating service agreement.**
15. **After hours prevailing rates are charged.**